Warranty

Furniture Leisure LLC warrants that its products shall be free from defects in original material and workmanship for the period listed below from the original shipment date or substantial completion date. In the event products are damaged as a result of misuse, abuse, vandalism, neglect, accident, improper application, and modification or repair by persons not authorized by Furniture Leisure, the company reserves the right to render any warranties null and void. The company will, at its discretion, repair or replace any defects. Any repair or replacement must be approved in advance by the factory before any action is taken. There are no implied warranties of fitness or merchantability, and there are no other expressed warranties beyond the warranties expressed here.

Product Name / Family	Warranty (in years) (also see limitations and exclusions page)
Mobile, Outdoor & Accessories	
Mobile Folding Tables, Wall Pocket Systems, PHlip™	15
Covey – Cluster Seating	5 ^A

Mobile, Outdoor & Accessories:

- A Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Palmer Hamilton's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.
- Centra & Covey Centra and Covey outdoor products carry 3-year powder coat warranty.
 Claims against these products will be reviewed on a case-by-case basis, considering any extreme environmental conditions.

Palmer Hamilton Design:

 A Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Palmer Hamilton's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.

Multipurpose Tables:

- A Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Palmer Hamilton's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.
- Indoor/outdoor composite tops have a 3-year limited warranty.

Seating:

 A Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Furniture Leisure's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.

All warranty terms, conditions, limitations, and exclusions are subject to change without notice.

Warranty Terms, Conditions, Limitations and Exclusions

General Exclusions/Limitations:

General Use

Warranty periods for products are valid for an intended use environment based on an 8 hour per day, 40 hour per week.

Environmental Use Guidelines

- o *Indoor Furniture* is intended for use in temperature- and humidity-controlled environments, away from direct exposure to outdoor elements.
- Outdoor Furniture is specifically designed to withstand exposure to sun, rain, and humidity.

Definition of Extreme Environments

For the purpose of this warranty, "extreme environments" refer to use or storage conditions that <u>do</u> exceed standard indoor furniture use and <u>may</u> exceed standard outdoor furniture use. These may include, but are not limited to:

- Prolonged, direct exposure to sunlight or UV radiation
- o Environments with sustained high humidity (>90%) or water pooling
- Exposure to saltwater or salt-laden air in coastal or marine locations without appropriate cleaning and maintenance
- o Placement near pools or hot tubs with chlorine or any other chemical exposure
- Prolonged exposure to extreme temperatures: below 5°F or above 113°F
- Long-term outdoor storage during winter or severe weather without the use of protective covers

Customer warrants that Palmer Hamilton products are suitable for use in their environment. Palmer Hamilton reserves the right to review claims involving extreme environments on a case-by-case basis.

Maintenance Requirement

To remain eligible for warranty coverage, outdoor furniture must be:

- Cleaned regularly and protected using the recommended maintenance practices
- Covered or stored during prolonged periods of non-use or extreme weather
- Positioned to allow for adequate air circulation and drainage

Warranty Exclusions – Indoor, Outdoor & Extreme Use

This warranty does not cover damage resulting from:

- Fading, warping, cracking, or corrosion due to unprotected or improper exposure to environmental stressors
- Mold, mildew, salt, or mineral buildup resulting from improper placement, storage, or cleaning
- Swelling, delamination, or structural failure due to excess moisture or water penetration
- Rust or finish breakdown from excess moisture, standing water, pooling, or submersion.
- Use in unventilated spaces subject to high humidity or temperature fluctuations
- Fabric wear, staining, or breakdown from prolonged sun, chemical, or pollutant exposure
- Damage from high winds, snow loads, hail, or severe weather events

General Warranty Exclusions

Additionally, this warranty does not cover:

- Normal wear and tear, including minor scratches, dents, and finish changes over time
- o Damage from misuse, abuse, neglect, or lack of proper care
- o Alterations, custom modifications, or use of unapproved cleaners
- Transportation damage after delivery
- o Acts of nature, including floods, earthquakes, and extreme weather events
- Wear items such as leg and/or foot glides, bumpers, threaded leveling glides, or endcaps
- Incidental or consequential damages, including but not limited to loss of use, inconvenience, or damage to surrounding property.